



**November 2024**

Dear Parents/Carers,

We hope this message finds you well. We are writing to share an important update regarding the school-issued Chromebooks, which play a vital role in supporting your child's learning journey.

As you may recall, each Chromebook provided to students came with a three-year warranty covering repairs and replacements for hardware and certain technical issues. For many devices this warranty period has now expired.

A fully operational Chromebook is essential to ensure that students can fully engage with their studies and access the digital tools necessary for success in their GCSEs. Research has shown that consistent access to reliable technology can significantly enhance learning outcomes, enabling students to develop the skills and knowledge required for academic success in Key Stage 4.

To support families during this transition, we are pleased to offer a cost-effective solution:

- **Refurbished Chromebooks Available for Purchase:** We have sourced high-quality refurbished models that we are able to sell at cost for £80.
- **Device Buyback Scheme:** If your child's Chromebook is in good working order – meaning the screen is undamaged, the keyboard is intact, and the charging port works – we will buy the device for £20. This allows you to upgrade to a refurbished Chromebook for a net cost of £60.

If you would like to take advantage of this scheme, or if you have any questions, please contact our IT Technicians using [chromebooks@westfieldacademy.co.uk](mailto:chromebooks@westfieldacademy.co.uk)

Additionally, our IT team will continue to provide troubleshooting support and minor repairs at reduced rates where possible. We encourage all students to handle their devices with care and follow our Chromebook guidelines to maintain functionality.

Thank you for your continued support in ensuring that all students have access to the tools they need for success. Together, we can provide the best possible foundation for your child's learning and future achievements.

Yours faithfully,

**Sarah Stone**  
**Business Manager**



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 **Parent Contact Form** - [bit.ly/WAParentContact](https://bit.ly/WAParentContact)



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